

General Conditions

1. This agreement is between the customer and Vincent R. Boltz, Inc. herein referred to as the Company. This agreement will automatically suspend if the customer ceases to pay for repair parts, labor, or other chargeable items when due, or renders or permits anyone other than the Company to perform service to the cooling system and associated equipment, unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination there shall be no refund or credits allowed. This agreement is transferable.

2. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be cancelled and a pro-rated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.

3. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Agreement invoice. This agreement is effective for a twelve (12) month period and will automatically renew itself, unless either party gives 30-day written notice of termination, or there is a termination under the provisions of condition #2.

4. **Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. - 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate of 1-1/2 times, minimum 1 hour.**

5. Only EMERGENCY SERVICE will be performed outside of normal working hours. EMERGENCY SERVICE shall be defined as: NO heat or air conditioning, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, would be billed at our standard overtime rates.

6. This agreement does not cover water damage due to blockage/leakage in the primary drain pan, secondary drain pan under fan coil unit, or drain lines from drain pans.

7. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.

8. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss of damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.

9. Customer will receive an annual 10% discount on the lower-priced option of any bundled Maintenance Plan upon renewal of the combined Plans. Cooling System Maintenance Plan monthly payment options are only available for customers currently enrolled in the Heating Oil Budget Plan.

10. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.

BOLTZ

You Can Be Comfortable With Vincent R. Boltz, Inc.

Cooling System Maintenance Plan

For Air Conditioning or Heat Pump Systems



Priority Service • Installations • Local Expertise • Discounts

(717) 272-4881
www.vrboltz.com

45 Guilford Street, Lebanon PA 17046
PA HIC# 002173

Locally Owned and Operated Since 1925



Cooling System Maintenance Plan

(Air Conditioning or Heat Pump Systems)

Includes the Following:



System Tune-Up & Safety Check

- 14 part procedure*
- Maximizes Operating Efficiency
- Prolongs the Lifespan of Your System



24/7/365 Priority Service



15% Discount on Parts & Labor Repairs

(excluding installations)



Increased Indoor Air Quality

Why is Annual Maintenance a Good Idea?

With the price of energy increasing, maximizing the efficiency and properly maintaining your equipment will help lower your energy costs. We offer convenient scheduling of your tune-up which is included with your Cooling System Maintenance Plan. When the heat arrives, your cooling equipment will be tuned to run at its best, providing you with cooling and comfort all summer long.

*Annual Maintenance Procedures:

- ✓ Clean or replace standard air filters.
- ✓ Inspect and clean inside cooling coil (if accessible) using our 3-step process.
- ✓ Inspect and clean condensate pans, drain lines, and condensate pumps. Inspect condensate lines for leaks.
- ✓ Inspect and clean outdoor condenser coil.
- ✓ Lubricate motors and bearings where applicable.
- ✓ Inspect and tighten electrical connections in equipment.
- ✓ Inspect contactors and relays for pitting and burnt contact points.
- ✓ Monitor voltage and amp draw on motors.
- ✓ Monitor refrigerant pressures for proper charge (does not include adding refrigerant).
- ✓ Inspect thermostat and controls for proper operation.
- ✓ Inspect and test all safety controls.

Add a Heating System Maintenance Plan and

SAVE 10%

You Can Be Comfortable with Vincent R. Boltz, Inc.

HVAC Services for:

- Oil
- Natural Gas
- Propane
- Geo-thermal
- Electric

Master Plumber



A/C & Heat Pump Installations

If your air conditioning system is old, inefficient, or in need of repair, upgrading to a new system can help you save significantly on energy costs. Today's systems are as much as 60% more efficient than those systems manufactured as little as 10 years ago. If you are concerned about utility bills or are faced with an expensive repair, you may want to consider replacing your system rather than enduring another costly season paying to replace expensive components. The utility cost savings of a new unit can provide an attractive return on your investment.

