

FROM OUR CEO

OUR COMMITMENT TO RENEWABLES

Introducing Bioheat® and More

Since Jerome Rhoads began selling kerosene in 1917, Rhoads Energy has offered fossil fuels. It's in our DNA, and still one of our company's core offerings.

But today, we've evolved into a forward-thinking company focused on introducing clean, environmentally responsible approaches to our customers. We've created a formal program – **Rhoads Renewables** – to showcase these efforts, but Rhoads has been on the cutting edge for years.

Our team spearheaded the push in our area to adopt clean-burning propane (autogas) as a vehicle fuel. Several years ago, we chose Autogas as a clean option for our own fleet, and today, we fuel more than 250 propane-powered school buses in the region.

Another example: Rhoads continuously educates our customers about the environmental – and financial – benefits of installing high-efficiency equipment and keeping those systems running at peak efficiency.

Think about it: advocating high efficiency actually **reduces** the amount of fuel we sell, but we do it because it's the right thing for our customers and our environment.

We're proud of those efforts, but our newest offering will have an even greater impact: as of April 2025, we are officially delivering B5 Bioheat fuel to all heating oil customers. This fuel – which contains 5% organic material like soybean oil – reduces pollution, burns cleaner, and improves efficiency, all for the same price.

Heating oil homeowners don't need to do anything to prepare for this switch ... just enjoy the benefits.

Making this switch to thousands of homes across our region will have a real and meaningful impact on air quality – for our community at large and for the folks who live in heating oil homes.

You can learn more about B5 Bioheat by reading the article in this newsletter. If you have questions, don't hesitate to contact our team.

We're proud of this effort, and happy to launch it. Stay tuned ... we're just getting started.




Michael DeBerdine III, CEO



LOYALTY, SAVINGS, & CONVENIENCE

More Than Just Fuel: Smart Ways to Save with Rhoads Energy

As we move into the cooling season, it's a great time to take advantage of the valuable perks and tools that come with being a Rhoads Energy customer:

TURN LOYALTY INTO SAVINGS

Did you know you're automatically earning Rhoads Loyalty Points just by being our customer? You gain points for things like enrolling in automatic delivery, electronic statements, and our BundleUp budget program, plus you earn a point for every gallon of fuel you purchase. These loyalty points add up fast and can be redeemed to save on your cost-per-gallon for fuel, equipment installations or even on our Cap Price Program.

SHARE THE COMFORT, EARN REWARDS

When you refer a friend for a new automatic fuel delivery from Rhoads Energy, everyone wins. They get trusted fuel delivery, and you get a \$50 credit on your account. There's no limit ... refer multiple friends and save **HUNDREDS!**

YOUR COMFORT, YOUR CONTROL

The **My Rhoads** online portal is designed to make managing your home energy easy and convenient. Whether you want to enroll in a budget, price protection or service plan, request fuel delivery, view your account history, or make a payment, it's all available 24/7.

Not sure where to start? Simply log into your **My Rhoads** online account to explore the above options and get the most out of your Rhoads Energy service this season.



BETTER FOR YOUR SYSTEM, BETTER FOR OUR AIR

Rhoads Now Delivering B5 Bioheat®

As our CEO highlighted in his letter, Rhoads Energy has redoubled our commitment to renewable fuels and environmentally friendly products. One major development in that effort: we have begun exclusively delivering B5 Bioheat to heating oil homes across our entire service area.

B5 Bioheat blends 5% of biodiesel — a fuel made from biodegradable, renewable materials like soybean oil — with traditional heating oil. (This is an upgrade from the 2% blend Rhoads has delivered for years.)

In some ways, our customers won't notice a difference. B5 Bioheat gives you the same reliability of traditional heating oil at the same price, using your same system. But this fuel also offers significant advantages – to our customers and our community:



BIOHEAT IS BETTER FOR OUR ENVIRONMENT.

Bioheat significantly reduces carbon emissions and air pollutants that can affect your family's health. By multiplying those benefits by thousands of homes, we'll collectively improve our entire region's air quality.



BIOHEAT BURNS CLEANER. Bioheat burns cleaner than traditional heating oil. It naturally removes carbon deposits and reduces buildup on internal components, which may lead to fewer fuel-related malfunctions over time.



BIOHEAT OFFERS A SEAMLESS TRANSITION.

The switch to B5 Bioheat requires no equipment changes and no extra costs — just cleaner energy with the same trusted service from Rhoads Energy.

To learn more, check out the **Renewables** page on our website.



A BRUTAL ALLERGY SEASON...

Simple Ways to Breathe Cleaner Air in Your Home

Allergy season is HERE ... and experts are predicting an especially harsh 2025, all across the U.S. and in our region. According to the CDC, a full 25% of all adults suffer from a seasonal allergy - if you're one of them, you know how miserable this time of year can be.

Even worse? The air circulating in your home may be two to five times more polluted than outdoor air. The good news: **Rhoads Air** offers a range of high-tech products that dramatically reduce the effects of pollen, ragweed, and other allergens:

AIR CLEANERS filter out 98% of pollutants throughout your home, purifying the air your family breathes.

AIR SCRUBBERS™ eliminate allergens, but also germs, bacteria, mold, and viruses from your home's air and surfaces — including norovirus, H1N1, MRSA, E.coli and other illness-causing bacteria and viruses.

WHOLE-HOUSE HUMIDIFIERS replenish the moisture throughout your home, making the environment much more comfortable.

LENNOX PUREAIR™ offers advanced whole-home air purification, with built-in sensors that monitor the life of the filter and the UVA light that cleanse your air.

Don't suffer with allergies this year. Get details on how to create a healthy, indoor refuge from this year's severe allergy season.



SAFE SUMMERTIME FUN

Propane Tips for Outdoor Living

Propane is the flexible fuel for your outdoor lifestyle, from grilling and fire pits to patio and pool heating. No matter how you use propane this summer, it pays to remember a few key safety tips:



GRILL SAFELY Keep your grill on a level surface at least five feet from your house. When you replace a cylinder, check for leaks by applying soapy water to connections and looking for any bubbling. Follow the manufacturer's lighting instructions, and always keep your lid open when lighting your grill.



USING PORTABLE CYLINDERS When transporting cylinders, avoid using passenger areas. Instead, secure them upright in a trunk, cargo area, or truck bed. Never use or store a cylinder in an enclosed area like a basement or garage. Finally, know the signs of a cylinder leak: propane odor, hissing gas, a visible cloud of propane, or flames.



UNSURE? CALL A PRO

If you have any doubts about the safety or performance of your propane system, don't guess. Give us a call, and one of our trained technicians will inspect your system to ensure its safety.



717-748-4346 • 1-800-673-2423



SMELL SOMETHING? DO SOMETHING. For those with larger propane tanks – if you smell the telltale “rotten eggs” odor that may indicate a propane leak, take immediate action. Do not operate lights, appliances, cellphones, or anything else that may generate a spark or flame. Leave your home and shut off the main valve at your tank.

Propane is a great choice because it puts YOU in control of your fuel source...and creates a living environment in the great outdoors.



LOWER SUMMER BILLS, LONGER SYSTEM LIFE

Schedule Your Cooling Tune-Up

Did you know that 70% of all AC breakdowns could have been prevented with annual maintenance, or that regular service can shave 10% or more off your cooling costs? Contact Rhoads Air to get our 19-point cooling maintenance service — before the hot weather hits. Our trained techs will get your cooling system running at peak efficiency and extend its lifespan.

Local: 717-820-9593 • Toll-Free: 1-800-673-2423

Email: info@rhoadsair.com

ATTENTION, CENTRAL AC USERS

Another Refrigerant Phase-Out is Coming

You may remember a few years back, when the EPA banned the manufacture or import of R-22 (freon), a common refrigerant used in air conditioning. Folks with AC units using R-22 found that it became difficult to find the refrigerant for repairs, then prohibitively expensive.

Now, the EPA has taken a similar approach with R-410A, another standard refrigerant in many HVAC systems. As of January 1, 2025, manufacturers may no longer use R-410A in new systems – a move aimed at reducing the greenhouse effect produced by certain refrigerants.

For now, homeowners with cooling systems that use R-410A don't need to take concrete steps. But you should be aware that, in the future, maintaining one of these systems may become more expensive – just like what happened during the R-22 phase out.

If you begin encountering high repair costs in the future, it may be wise to contact us for replacement options, rather than paying to keep a phased-out system running. Go to RhoadsAir.com for more information.

RHOADS ENERGY IN THE COMMUNITY

In the coming months, our team will be out in the community for a wide variety of charitable events, festivals, and more. Come join us!

APRIL

- Big Brothers, Big Sisters; Bowl for Kid's Sake at Berks Lanes
- Whitemarsh Township Day

MAY

- Lebanon Valley Chamber of Commerce: Military Appreciation Breakfast
- United Way of Lancaster County: Trike Race (participant, defending our title as 2024 Champions)
- **Propane Days at G.R. Mitchell***
- Girls on The Run: Spring 5K
- Mother's Day Make-A-Wish Truck Convoy

JUNE

- East Bradford Township: Trailblazer Run
- Water Street Rescue Mission Top-Chef

JULY

- Pottstown GoFourth Fest

AUGUST

- North East Chamber of Commerce: Second Friday

SEPTEMBER

- Solanco Fair & Parade
- Oley Fair

OCTOBER

- Millersville Parade
- Women in Energy Golf Tournament

Save the Date !!!

* PROPANE DAYS AT G.R. MITCHELL

Join us on May 3 and 4 for \$5 propane tank refills at G.R. Mitchell, 14 Beaver Valley Pike in Willow Street!



**IT DOESN'T GET BETTER
THAN THIS...**

Cool Savings on High-Tech Home Comfort

The in-between season — before the hot weather hits — is always the best time to upgrade your cooling system. This year, we're making it even better, with huge savings and low payments on a new, high-efficiency home comfort system.

*Here's how you could save **THOUSANDS**...and enjoy payments as low as just \$150 a month:*



UP TO \$2,000 Get an industry-leading Lennox system, and you can opt for up to **\$2,000 back** in rebates.



ZERO PERCENT INTEREST Qualified buyers can also choose **ZERO PERCENT** financing and **ZERO PAYMENTS** for 12 months.



LOWER MONTHLY ENERGY COSTS A high efficiency system could lower your energy bills by as much as **20%**, according to the U.S. Dept. of Energy — hundreds of dollars every year.

Electricity rates are on the rise across our region...and soon, temperatures will be too. Contact us to explore your best options for high-efficiency cooling – and saving money.

Contact us today at 1.800.673.2423 or info@rroadsair.com
to find out how you can save **THOUSANDS!**





GIVE OUR TEAM A SHOUT OUT ...

A Five-Star Rating Shows Them How You Feel

Our drivers, techs, and other staff work hard to show our customers how much we care. If they've done a good job, let them know! It only takes a minute to leave your Google review — right where our team can see it.

Go ahead...share your input - and let a Rhoads team member know you appreciate their help. Use this QR code to submit your review today.

Google



LEAVE US A REVIEW!

Find us on



www.RhoadsEnergy.com ■ www.RhoadsAir.com
1.800.673.2423 ■ info@RhoadsEnergy.com